

# KEITH® WALKING FLOOR® Unloading System Limited Warranty

## 1 Year Limited Warranty & 2 Year Limited Hydraulic Warranty

**KEITH Manufacturing Co.** hereby warrants, to the first owner of a new **KEITH® Unloading System** from the factory or selling distributor, that the product shall be free from defects in material and workmanship for a period of **one year** after delivery or sale to the first registered owner. The **hydraulic drive system** has a **two year** limited warranty on all hydraulic parts and components. This warranty does not cover normal wear and tear and maintenance. A warranty card must be filled out and returned to KEITH Manufacturing Co. to activate this warranty.

**Unloading system must only be used as recommended by KEITH Manufacturing Co.** for normal use and service. This means the loading and/or unloading of uniformly distributed, non-corrosive material, properly restrained and secured, on properly maintained public roads, with gross vehicle weights not in excess of factory rated capacity. For stationary installations, normal use and service means the conveying of uniformly distributed, noncorrosive materials, with weights not in excess of factory rated capacity. The system must be installed according to **KEITH Manufacturing Co.** installation instructions. Preventative maintenance must be performed at regular intervals as specified in **KEITH Manufacturing Co.** manuals. **See below for circumstances that void the KEITH limited warranty.**

**Sole and Exclusive Remedy:** If the product covered hereby fails to conform to the above stated warranty, **KEITH Manufacturing Co.**'s sole liability under this warranty and the owner's sole and exclusive remedy is limited to repair or replacement of the defective part(s) at a facility authorized by **KEITH Manufacturing Co.**

**THE WARRANTY SET FORTH ABOVE IS EXPRESSLY MADE IN LIEU OF ANY OTHER WARRANTIES, EXPRESS, IMPLIED, OR STATUTORY. KEITH MANUFACTURING CO. MAKES NO WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE OR WARRANTIES OF MERCHANTABILITY. FURTHER, KEITH MANUFACTURING CO. WILL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES SUCH AS, BUT NOT LIMITED TO, THE LOSS OF USE OF THE PRODUCT, DAMAGE TO THE PRODUCT, ATTORNEY'S FEES AND THE LIABILITY IN RESPECT TO ANY OTHER REASON.**

**TORT DISCLAIMER: KEITH MANUFACTURING CO. EXCLUDES ANY LIABILITY IN TORT WITH RESPECT TO THEIR PRODUCTS, INCLUDING ANY LIABILITY BASED ON STRICT LIABILITY IN TORT AND NEGLIGENCE.**

**If This Warranty Violates Law:** To the extent any provision of this warranty, contravenes the law of any jurisdiction, that provision shall be inapplicable in such jurisdiction and the remainder of the warranty shall not be affected thereby.

### Warranty Return Policy

Any defective part(s) must be shipped freight prepaid to the nearest **KEITH** facility. Please contact **KEITH** for additional information on proper locations. Before returning any item for repair or replacement, contact **KEITH Manufacturing Co.** at 1-800-547-6161 or [TechDept@KeithWalkingFloor.com](mailto:TechDept@KeithWalkingFloor.com) for a "Returned Goods Authorization" (RGA) number. Make sure the RGA number is on the outside of the shipping carton and all paperwork is included.

### The following information is needed:

- |                 |                              |
|-----------------|------------------------------|
| a. Company name | e. Part number               |
| b. Contact name | f. Quantity                  |
| c. Address      | g. Reason for return         |
| d. Phone number | h. Customer's account number |

## **The following circumstances void the KEITH Limited Warranty:**

- Unloading system is not installed properly.
- Wet kit is not as recommended by KEITH or using an end dump or dump truck wet kit.
- Malfunction or problems caused by equipment which was not supplied by KEITH.
- Malfunction caused by improper repair work or repair work which is carried out by third parties.
- Malfunction caused using contaminated oil or oil of the wrong type.
- Malfunction caused by excessive heat over 140 °F [60 °C] due to a bad hydraulic pump on the truck or hydraulic wet kit or improper operation of the unloading system, for example, not fully opening and closing the ball valve.
- Defects in electrical components caused by incorrect connection and/or incorrect voltage levels.
- Preventative maintenance is not performed at regular intervals as specified in KEITH manuals.
- Malfunction caused by corrosive materials.
- Malfunction caused by overloading or improper use as stated in KEITH manuals.

## **Examples of wear items which are not covered by KEITH Limited Warranty:**

- Floor seals
- Floor bearings
- Floor slats
- End plugs in slats
- Filter elements and components